



AFTER THE FIRE: QUICK CHECKLIST

The following checklist can serve as a quick reference after this fire. We have included more information in the recovery booklet inside this folder.

- If you are insured, contact your insurance company immediately for detailed instructions on protecting your property, conducting inventory, and contacting professional clean-up/ restoration companies. If you are not insured, try contacting private organizations, like the American Red Cross for aid and assistance.**
- Public adjusters and clean up companies often show up during the fire and may pressure you to sign contracts. **Don't sign any contracts until you've spoken to your insurance company.** These adjusters are paid by taking 10% (or more) of your insurance settlement. If you have questions or complaints about these adjusters, contact the CT Department of Insurance - **Consumer Helpline: (800) 203-3447 or (860) 297-3900**
- Contact the American Red Cross, if you need temporary housing, clothing, food, and medicines. **1-877-287-3327**. Additional assistance and referrals may be available by contacting the Norwalk Fire Department at 203- 854-0238.
- Check with the fire or building department to make sure your residence is safe to enter. Be careful of any structural damage caused by fire. If your utilities (gas, electric meter) are disconnected, **DO NOT attempt to reconnect them yourself.**
- Begin saving receipts for any money you spend related to fire loss. These receipts might be requested later by the insurance company and for verifying losses claimed on income tax. Conduct an inventory of damaged property and items. Do not throw away any damaged goods until after an inventory is completed. Try to locate valuable documents and records.