

City of Norwalk

Permit Center

Frequently Asked Questions

1. How do I know when I need a permit?

Everything needs a permit unless a City department tells you otherwise. One phone call can save you a lot of frustration and cost. If you don't know which department to speak with directly, contact the City's Customer Service Center at 203-854-3200 M-F, 8:30am – 4:30pm

2. My contractor says I don't need a permit for the work he/she is performing. Is this true?

Anything built without proper permits is a violation. The current owner of the property, not the contractor, is always responsible for any violation. See question 1 above.

3. I bought a property in Norwalk that is now deemed to have a violation for improvements performed without proper permits by the prior owner. Isn't this work grandfathered?

No; nothing is grandfathered.

3a. Even if I paid taxes on the improvements?

Even if you paid taxes on the improvements, it is still not grandfathered.

4. I want to report a violation about work being performed in my neighborhood. Who do I talk to?

Contact Norwalk Customer Service Center at 203-854-3200. Customer Service will initiate an investigation by contacting the appropriate City department.

5. How do I get started with getting the permit(s) I need?

See document "Permit Center – Getting Started" on the City's website.